

TELEHEALTH INFORMED CONSENT

Introduction

Palm Breeze Pediatrics, LLC ("Palm Breeze Pediatrics," "we," "our," or "Practice") offers pediatric healthcare services through telehealth. Telehealth allows patients and their parent or legal guardian to communicate with a licensed healthcare provider using secure electronic technology without the need for an in-person office visit.

Please read this consent carefully. By signing electronically or otherwise indicating your acceptance, you acknowledge that you understand the information below and voluntarily agree to receive telehealth services from Palm Breeze Pediatrics.

What Is Telehealth?

Telehealth is the delivery of medical care through secure electronic communication. Depending on your child's healthcare needs, services may include:

- Live video appointments;
- Telephone visits when clinically appropriate;
- Secure messaging and communication;
- Review of photographs, videos, or other medical information you provide;
- Evaluation, diagnosis, and treatment recommendations;
- Electronic prescribing, when medically appropriate and permitted by law;
- Ordering laboratory tests or other diagnostic services;
- Follow-up care and patient education.

Your healthcare provider will determine whether your child's medical concern can be safely managed through telehealth or if an in-person evaluation is necessary.

Benefits of Telehealth

Telehealth may provide several advantages, including:

- Convenient access to pediatric medical care from your home or another appropriate location.
- Faster evaluation for many common childhood illnesses and concerns.
- Reduced travel time and unnecessary exposure to illness.
- Improved communication with your healthcare provider.
- Coordination of care when additional medical services are needed.

Possible Risks and Limitations

Although telehealth is a valuable healthcare tool, it has certain limitations and potential risks, including:

- Technical problems that may interrupt or delay your visit.
- Limited ability to perform a complete physical examination.
- Incomplete or unclear information that could affect medical decision-making.
- Rare security or technology failures despite reasonable safeguards.
- The possibility that your child's condition cannot be adequately evaluated remotely and requires an in-person examination or emergency care.

If your provider determines that telehealth is not appropriate for your child's condition, you may be instructed to seek care from your primary care provider, an urgent care center, or an emergency

department.

Privacy and Security

Palm Breeze Pediatrics is committed to protecting your child's health information. Telehealth visits are conducted using secure technology designed to protect your privacy and comply with applicable federal and Florida privacy laws, including the Health Insurance Portability and Accountability Act (HIPAA).

While every reasonable effort is made to safeguard electronic communications, no technology can guarantee absolute security. By participating in telehealth, you acknowledge and accept these inherent risks.

Emergencies

Telehealth is **not** intended for medical emergencies.

If your child is experiencing severe symptoms or a life-threatening emergency—including difficulty breathing, seizures, loss of consciousness, severe allergic reactions, serious injuries, or any condition requiring immediate medical attention—you should call **911** or go to the nearest emergency department immediately.

Palm Breeze Pediatrics providers cannot dispatch emergency medical services on your behalf.

Your Responsibilities

To help us provide safe and effective care, you agree to:

- Provide accurate and complete medical information.
- Inform your provider of any allergies, medications, medical conditions, or recent treatments.
- Participate in the visit from a safe and private location whenever possible.
- Follow the treatment recommendations and instructions provided by your healthcare provider.
- Seek emergency or in-person medical care when advised.

Prescriptions and Medical Decisions

Your provider may prescribe medications, recommend over-the-counter treatments, order laboratory testing, or recommend additional medical evaluation when clinically appropriate.

Not every telehealth visit will result in a prescription. Medical decisions are based solely on the provider's professional clinical judgment and applicable state and federal laws.

Certain medications may not be prescribed through telehealth.

Alternative Care Options

Participation in telehealth is voluntary. You understand that in-person healthcare services may be available as an alternative and that you may choose to seek care from another qualified healthcare provider at any time.

Your provider may also determine that your child's medical condition cannot be safely managed through telehealth and recommend an in-person evaluation.

Withdrawal of Consent

You may withdraw your consent for telehealth services at any time before or during a telehealth visit.

Choosing not to participate in telehealth will not affect your ability to seek future medical care through other healthcare providers.

No Guarantee of Outcome

Healthcare recommendations are based on the information available during your telehealth visit. Because every patient and medical condition is unique, Palm Breeze Pediatrics cannot guarantee a specific diagnosis, treatment result, or outcome.

Authorization for Minor Patients

If the patient is under eighteen (18) years of age, the individual accepting this consent confirms that they are the patient's parent, legal guardian, or another individual legally authorized to consent to healthcare on the patient's behalf.

Acknowledgment and Consent

By checking this box and signing below, I acknowledge that I have reviewed, understand, and consent to the use of telehealth services provided by Palm Breeze Pediatrics LLC. I am either the patient who is 18 years of age or older, or the parent/legal guardian or legally authorized representative of the patient.